Leeds Dementia Action Plan 2012-13

DRAFT – 18th April 2013

Key:

| completed |
|-------------------------|
| in progress, on track |
| agreed, yet to commence |

| Priority areas covered in this plan: | abbreviations |
|--|--|
| - Population needs assessment | CCG – Clinical Commissioning Group |
| - Improve diagnosis of dementia | CQUIN – Commissioning for Quality and Innovation – NHS incentive scheme, part |
| - Improve post-diagnosis support for 'self management' | of providers' contractual payments depends on achieving identified targets. |
| - Involving people and dementia-friendly Leeds | GP – General Practitioner – your doctor. |
| - Supporting families and carers | KPI – Key Performance Indicator. |
| - Integrated care and the dementia journey | LCC – Leeds City Council |
| - Emotional, psychological and physical well-being | LCH – Leeds Community Healthcare NHS Trust (NHS provider of community health services) |
| - Rights, risks, choice and control | LTHT – Leeds Teaching Hospitals Trust (NHS provider of acute / general hospital |
| - The Right Care in general hospitals. | services) |
| - Specialist NHS Services | LYPFT – Leeds and York Partnership Foundation Trust (NHS provider of specialist |
| - End-of-life care | mental health services) |
| | memory service – specialist service which takes referrals from GPs for people with possible dementia. Provides diagnosis, prescribing and support. |
| | Primary care – health services provided from your GP practice. |
| | WRVS – Women's Royal Voluntary Service |

| Priority area | Action | Outcome from action | Lead person / agency | When | Use of funding / resources | Funding agreed / needed | Status |
|--|---|--|---|---|---|----------------------------|--------|
| Population needs assessment | Research and report data as identified in strategy document. | To address gaps in understanding of local needs and service use. | Bernadette Murphy – Public Health | to be decided | Part of needs assessment work for long-term conditions / older people. | - | |
| Improve diagnosis of dementia | Memory pathway review | Understanding of patient experience and blocks on the pathway from awareness, through diagnosis, to early support. | Judy Beckett – independent researcher | July 2013 | Research team to gather and analyse patient experience and staff views. | £30K | |
| | Agree local CQUIN incentive for Leeds Community Healthcare (LCH) | Increased detection and referral of people with possible dementia, who are already known to community health services. | Leeds S+E CCG | April 2013 | - | - | |
| Improve LYPFT memory service with new investment. Redesign 'shared care' between primary care and memory service. Local dementia awareness campaign Pilot and evaluate prediagnosis support for south Asian older people. | Clearing of backlogs and reduced waiting times.Coping with expected additional demand. | Leeds North CCG + LYPFT | April 2013 | Investment agreed across all CCGs. To recruit additional clinical staff in memory services. | £400K pa. | | |
| | Improve experience for people with dementia and carers.More consistent services. | Leeds North CCG – to lead Task Group. | December 2014 | - | - | | |
| | People in Leeds more likely to: understand help available; have positive attitudes to dementia; see GP with concerns. | Ayeesha Lewis, Public Health | to be decided | Costs of designing a campaign, events and publicity. | £30K | | |
| | diagnosis support for | Overcome barriers to seeking and obtaining diagnosis. | Touchstone Leeds | Sept 2013 | support worker role. | £20 - £25K available | |

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| | Training and support for GP practices. | - Better understanding and more consistent response from GPs. | CCGs | Sept 2013 | Training and 'backfill' | £40K available | |
| Improve post- diagnosis support and 'self management' | Improve access to dementia cafes and activities | More services and activities accessible to local communities. | Leeds Alzheimer's Society | throughout 2013-14 | Cafe development post (temp). Additional capacity to develop singing groups; activity start-up costs. | £28K £15K | |
| Involving people and dementia- friendly Leeds | Launch the Leeds Dementia Action Alliance. | Local businesses and organisations commit to actions which make Leeds more dementia-friendly. | Leeds City Council | July 2013 | Capacity to co-ordinate the Leeds DAA, and work with local businesses and groups. | £25K | |
| | Dementia awareness training for relevant Leeds City Council customer- facing staff. | People with dementia and carers have sympathetic approach from all Council departments. | Leeds City Council | next 1-2 years | To train / brief staff | to be assessed | |
| | Dementia awareness week event | Local publicity and contribution to national awareness week; opportunities to involve people. | Leeds Involving People / Leeds Alzheimers Society | May 2013 | venue, publicity, lunch. | £2K | |
| | Support Dementia-friendly neighbourhoods. | Initiatives in Rothwell, Otley and across the local authority area have support and can share ideas and learning. | Leeds City Council / Dementia Action Alliance. | continuing | small grants to support campaigning and publicity. | c.£5K | |
| Supporting families and carers | Improved access to "Carers Information and Support Programme" (a 4 session course). | Improved ability to cope for at least 40 carers, including clearing current waiting list. | Carers Leeds | through 2013- 14 | Sessional staff, resources, room hire, evaluation report. | £15K - £25K | |

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| Integrated care and the dementia journey | Three liaison staff roles to develop health and social care team skills, over 12-18 months. | Better outcomes from work with people with high levels of need, linked to dementia with other health conditions. | Leeds Integrated Health + Social Care Programme | to start c. Sept 2013 | Time-limited staff roles. | £250K | |
| | Analysis of hospital admissions linked to dementia. | Improved understanding of where to intervene to improve outcomes and reduce costs. | to be decided | September 2013 ? | - | - | |
| Emotional, psychological and physical well-being | Complete and issue local guideline for agitation, aggression, use of antipsychotics | Support to offer person- centred care; improved reviewing of anti- psychotics; reduced inappropriate prescribing. | Leeds North CCG | July 2013 | Capacity to produce guideline; dissemination costs across Leeds health and social care economy | c. £25K | |
| | Implement and review new specification for care homes liaison. | A more confident and capable care home sector. | Leeds North CCG | throughout 2013-14 | Continue the funding for development project to sustain clinical staff roles. | £200K pa. | |
| The Right Care in general hospitals. | Achieving new dementia CQUIN scheme | increased detection and diagnosis. carers feel supported. improved workforce and leadership | LTHT | April 2013 – March 2014 | - | - | |
| | Delirium and dementia pathway design | improved recognition of symptoms and better outcomes for patients. | LTHT | Dec 2013 ? | LTHT and LYPFT liaison staff | - | |
| | Implement "Know Who I Am" document on wards. | People with dementia will have better care because staff will refer to personalised information. | LTHT | to be confirmed | - | - | |

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| | Volunteer support with nutrition | People with dementia drink and eat better, when prompting / support needed. | LTHT / WRVS | TBC | - | - | |
| Specialist NHS | Environmental | Improved quality of patient | John Needham, | March 2014 | improvements to | TBC | |
| Services | improvements to The | experience, more settled at | LYPFT | | bedrooms and ward | | |
| | Mount | night. | | | environment. | | |
| | Review of dementia services post- transformation | Dementia care skills improved.Better access to homebased treatment. | LYPFT | through 2013- 14 | - | - | |
| End-of-life care | complete and disseminate | better quality of care and | Specialist | Sept 2013 | ? dissemination costs | ? | |
| | local guideline for | dignity at end of life. | Palliative Care | | | | |
| | detection and management of symptoms at end of life. | | Services | | | | |